

Certificate IV in Frontline Management

BSB40807



UNITS OF COMPETENCY

COMPULSORY UNITS (4 UNITS)

- BSBMGT401A Show leadership in the workplace
- BSBMGT402A Implement operational plan
- BSBOHS407A Monitor a safe workplace
- BSBWOR402A Promote team effectiveness

EXAMPLE ELECTIVE SELECTION (6 ELECTIVES)

- BSBCUS401A Coordinate implementation of customer service strategies
- BSBMKG413A Promote products and services
- BSBINN301A Promote innovation in a team environment
- BSBWOR401A Establish effective workplace relationships
- BSBFIA402A Report on financial activity
- BSBADM409A Coordinate business resources

MANY MORE ELECTIVE OPTIONS—TALK TO US FOR MORE INFORMATION

RECOGNITION OF PRIOR LEARNING (RPL)

Talk to us about gaining credit towards this qualification through the recognition of your existing skills, knowledge, previous studies or work and life experiences

ABN: 20132057384

Delivery Options

- ✓ Traineeships for New Staff
- ✓ Traineeships for Existing Staff
- ✓ Strategic Skills Program (SSP) funded training for Existing Workers and Job Seekers
- ✓ Fee-for-service (full or part qualification)

Delivery methods

- ✓ On-the-job training in the workplace
- ✓ Recognition of Prior Learning
- ✓ Distance education
- ✓ Classroom training .

Course Pre-requisites

Preferred pathways for candidates considering this qualification include:

- ✓ Completion of BSB31207 Certificate III in Frontline Management OR another relevant business qualification
- ✓ **OR** have vocational experience in a supervisory role.

About the Course

This qualification reflects the role of front line managers in a wide range of industry contexts. Candidates may have existing qualifications and technical skills in a vocation, yet require skills or recognition in supervisory functions. At this level frontline managers provide leadership and guidance to others and take responsibility for the effective performance of the team and its outcomes.

Job Roles

Possible job titles relevant to this qualification include:

- ✓ Coordinator
- ✓ Supervisor
- ✓ Team Leader



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